



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS AIR COMBAT COMMAND
ACQUISITION MANAGEMENT AND INTEGRATION CENTER
JOINT BASE LANGLEY-EUSTIS VA

14 February 2020

MEMORANDUM FOR: HQ ACC AMIC/DRQ
HQ ACC AMIC/PMSP

FROM: HQ ACC AMIC/DRQP

SUBJECT: Surveillance Report (2nd Party Audit) for Contract Number FA489019D1004, Science & Management Resources (SMR), Inc., January 2020

1. Audit Scope: All applicable elements of the PWS and contractor operating instructions.
2. Audit Purpose: To assess compliance with contract requirements and verify the intent, implementation, and effectiveness of the QMS.
3. Virtual Audit:
 - a. Calculated Turnaround Time (TAT) IAW PWS Section A, paragraph 7.2. Unless otherwise noted, all PMELs met or exceeded the 92% TAT requirement, with results shown below:

Patrick:	97.97
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-See Attached TAT Report

- b. Root Cause Analysis (RCA):

-Assessed RCAs completed from July 2019 to December 2019. RCAs were performed and documented IAW PWS Section A, paragraph 2.4 and TO 00-20-14, paragraph 9.4.

- c. PMEL MIS data entries (Deferred):

-Randomly sampled and inspected items 13 of 55 TMDE items in deferred status for authorized delay IAW PWS Appendix A.

-Observation (Patrick): Item put on deferred for Note 64 on 20191107, no action taken in METWEB for Note 64 processing until 20191127.

4. For questions or concerns, please contact me at sean.jenigen.1@us.af.mil or DSN 574-3808.

JENIGEN.SEAN.PATRICK, 1078658203
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Date: 2020.02.14 13:24:08 -0500

SEAN P. JENIGEN
Quality Manager

cc:
SMR PMO

Agile Combat Power